

Thank you for entrusting us with the care of your sick child in these difficult times.

Because of the sanitary crisis, a new hygiene concept was developed especially for the SKKD, which will be implemented by each employee.

In order to ensure that the care takes place without complications we would like to ask you to comply with the following guidelines:

- Please wear a mask as soon as the caregiver enters the house, or the apartment, and make sure to keep a distance of at least two meters at all times.
- Please don't shake hands.
- Please use your own pen to sign the contract of care at home.
- Please ensure that the basic conditions are established, so that care can be provided in accordance to the following hygiene rules:
  - Regular hand washing
    - The caregiver and the child need separate towels or paper towels to dry their hands.
    - The washing area should, if possible, not be in the kitchen.
    - Liquid soap in a soap dispenser would be an advantage.
  - The caregiver needs a clean workplace where she can stay with the child.

Please understand that during the sanitary crisis the caregiver cannot bring any reusable crafting material or playthings.

Since the caregiver wears a mask or a safety face shield, it would be advantageous if you could prepare your child for this situation in advance.

We hope that our service will be to your complete satisfaction. We would also like to draw to your attention that the care can be stopped at any time if the hygienic measures are not respected.

Kind regards,  
Vicky Wagner  
Director of the « Service Krank Kanner Doheem »